

# Are your students Lost?



**HOW THE LIBRARY AND STUDENT  
SUCCESS CENTER CAN HELP**

# How Can the Library Help?



- Did you know....
  - The library subscribes to appx. 40 different databases ranging from multidisciplinary to subject specific
  - Our databases contain over 30,000 unique titles
  - Library services are available to all of our students regardless of *where* or *how* they take classes at the University
  - We offer – email reference services, interlibrary loan, document delivery , and much more
  - The Library can help your students learn

# How Can the Library Help?



- Why?
  - Cannot assume students are aware of what is out there for them.
  - Cannot assume students are aware of what “scholarly resources” are.
  - Some students are afraid to ask for help or afraid of the big, bad library.
  - The Internet is not always good enough!

# How Can the Library Help?



- Face to face Library orientations for your classes... at all locations.
  - Sessions can be general or advanced
  - Customized for your particular course
  - Can cover a variety of topics including: research assistance, database searching, evaluating resources, plagiarism and APA.
  - Want to schedule an orientation for your class? Please fill out the “Request For Library Instruction” form located at:  
<http://www.wilmu.edu/library/facultyservices.aspx>

# How Can the Library Help?



- Customized Assessments for your course
  - A librarian can create an assessment that can be loaded in to your Blackboard course. The assessment can be used in combination with an orientation to help your students gain essential research and critical thinking skills.
  
- Courses that have taken advantage of this resource
  - English 101
  - SOC 331
  - Nursing
  - Business

# How Can the Library Help?



- Online tutorials
  - With advanced notice, a librarian can create online tutorials for your course. These can be easily loaded into your Bb course pages.
  - Possible topics:
    - ✦ Research strategies, full-text searching
    - ✦ Subject specific database searching
    - ✦ Evaluating resources – scholarly journals, websites...
    - ✦ Searching for books in the catalog
    - ✦ APA
  - Example – work in progress

# Library



- Integrate library resources into your Blackboard course design.
  - Provide links to resources found in library databases
  - Links to significant and relevant online journals, digital resources & websites
- A link to the Library website is already in your course menu...keep it there so students know it is accessible.

# How Can the Library Help?



- “Embed” a librarian into your course
  - Why? How?
    - ✦ Monitor a discussion board forum
    - ✦ Point of contact for students for research assistance
    - ✦ Can add additional course-related documents

# How Can the Library Help?



- Have a student that you think needs additional assistance or wants the additional help?
  - Refer them to the library for a Library Assistance Session.
  - A librarian can meet with students on a one-on-one basis for individualized assistance and in-depth research consultations.

# Evidence that Students Need Assistance



- Emails from “lost” students: (these are from the students who had the courage to ask for help... not all do)
- *current student location: New Castle, DE comments:  
**I need to find scholarly sources about Information technology in health care. Can you lead me in the right direction. Thank you.***

# Emails



- current student location: Wilson Graduate Center, DE comments:

***I am new to the library system and I am looking for information on the effects of obesity and being a latch key kid on human development from Middle childhood to emerging adulthood. I have looked several places on this library site but nothing is coming up that will help. Is there a specific part of the system I should be looking?? What key words would be best?? Thank you,***

# Emails



- current student location: New Castle, DE comments:  
***How do I access the Mental Measurements Yearbook online?***
- E-mail Address:  
***Question: What function would I use to search for a book that would be physically located in the library?***

# Comments/Feedback



- **Replied to emails -**
- *Thank you so much! You just saved me a trip to Delaware!*
- *Thank you thank you thank you....I appreciate your time and thank you so much again.*
- *You are awesome. Thanks*

## **Comments commonly heard after orientations:**

- *I wish I would have had this earlier on!*
- *I had no idea that there was so much available to me.*
- *Research does not seem so overwhelming now.*

# Points for Faculty



- Don't leave the Library out of your distance learning or off-site courses!
  - The Wilmington University Library is committed to helping your students learn. We offer full services to your students no matter where they are or the means by which they take classes. We are also committed to helping faculty find ways for their students to use library resources effectively. If your students cannot come to the library, I will go to them!

# Points for Faculty



- The library website is a gateway of information for you and your students.
  - Online resources including: 40 databases ranging from subject specific to multidisciplinary
  - E-Books,
  - Email reference services
  - Interlibrary Loan/document delivery

# Points for Faculty



- Library resources for your course in Blackboard –
  - A Librarian can help you integrate a variety of library resources into your Blackboard course pages. Possibilities include adding links to journal articles directly from the databases, Ask A Librarian, customized tutorials for library instruction, writing guides, and links to useful information/resources.

# Points for Faculty



- **Library Orientations**

- Librarians are available to lead library instruction sessions via various delivery options, including tutorials or face to face instruction at all of our site locations.

# Points for Faculty



- **Librarians want to help!!**
  - Finding and using information can be challenging at times, and all library users have questions about making the most of online search tools, or finding the right book or article for an assignment.
  - Librarians are here to help!!

# Contact Information



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