



We Help You Learn

Message from the Director

Library News:

- **National Library Week**
April 15th-21st
- **New & Trial Library Databases**
- **Access to Library Databases Available Through WebCampus**
- **Ariel: Electronic Delivery of Articles**

Dear Students, Faculty and Staff Members, Spring is blooming all around us and so are the events and new resources in the Library. Please make plans to join us on April 19th in celebrating National Library Week as Wilmington author, Chris Castellani shares stories of growing up in Wilmington's Little Italy. In this Spring issue of the newsletter, you can read about two new trial databases: *Business Source Premier* and *Computers & Applied Sciences*. Read also of the migration of print reference sources *Value Line* and Dun & Bradstreet's *Key Business Ratios* to an online, web accessible format. Your voice is important as the Library continues to develop services and resources that help you learn. Please take a few moments to complete an online survey (Survey URL is noted on page 2). We hope you find this newsletter useful and informative. Our goal, as always, is to help you learn.

- Jim McCloskey, Director

Author Visit to Celebrate National Library Week!

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Celebrate National Library Week with the Wilmington College Library. You are invited to an evening with Christopher Castellani, author of the award-winning *A Kiss from Maddalena*. Castellani was born and raised in the "Little Italy" section of Wilmington, Delaware, from which he draws inspiration for his writing. Join us in the ACC Auditorium on Thursday, April, 19th when he will read from his newest book,

The Saint of Lost Things, discuss the writing experience and sign copies of his book. Refreshments will be served at 5:30pm and the presentation will begin at 6:00pm. RSVP is appreciated. This event is funded in part by Delaware Division of Arts and is free and open to the public. Please call or e-mail the Library's Director Jim McCloskey.
(302)-356-6880
james.m.mccloskey@wilmcoll.edu



New Library Databases

The Library is pleased to offer several new and trial databases that help support your learning.



LIBRARY SURVEY

We would like your feedback!

Students, Faculty and Staff members, please visit the appropriate website to complete the online survey.

www.wilmcoll.edu/surveys/studentlibrarysurvey

www.wilmcoll.edu/surveys/facultylibrarysurvey

Students who complete the survey may enter a drawing to win an **Apple IPOD shuffle!** Just leave your contact information on the survey. Your input is greatly appreciated. Thank you!



Key Business Ratios helps you understand the true performance of a company by benchmarking it against its industry peers. 14 key business ratios cover all critical areas of business performance including solvency, efficiency and profitability.

Ratios are arranged by Standard Industrial Classification (SIC) Code—a four-digit number that classifies business establishments by defining the industries in which they do business. These codes make it easy to compare a business' operating results with those of specific competitors or the industry as a whole. They are broken down into median figures, with upper and lower quartiles, providing you with a more refined set of figures to work with. Using an individual company's financial statements with Key Business Ratios, you can generate a comparison of a company's own business ratios with the industry.

Value Line Research Center offers a range of information and tools for you to use when investing. The Investment Survey portion is provided by the collective expertise of 70 highly-experienced, independent securities

analysts. Value Line Research Center, updated weekly, provides online access to Value Line's leading publications covering stocks, mutual funds, options and convertible securities as well as special situation stocks.

Computers & Applied Sciences Complete covers the spectrum of the applied sciences, including traditional engineering challenges and the business and social implications of new technology. This database provides indexing and abstracts for more than 1,300 academic journals, professional publications, and other reference sources. Full text is available for more than 500 periodicals. Subject areas include the many engineering disciplines, computer theory & systems, new technologies, and social & professional context.

Business Source Premier (BSP). If your research involves marketing, management, MIS, POM, accounting, finance, or economics then you need this database. BSP provides the full text for more than 2,300 journals. Additional full text, non-journal content includes market research reports, industry reports, country reports, company profiles and SWOT analyses.

Access Library Databases Through WebCampus

Both students and faculty now have access privileges to all Library databases through WebCampus, the Wilmington College portal. Simply log in to WebCampus using your previously provided User Name and Password. For students, this was provided to you on your Registration Form and Payment Contract. Full-time faculty were provided this information through their program coordinators. Adjunct faculty are provided this infor-

mation through the Office of Faculty Development. Once you have logged in, scroll down and on the left side you will see a link to "Library Databases." This link guides you to the full array of Library research databases available to you through Wilmington College. Be sure to turn off pop-up blockers as each database opens in a new window.



Information Literacy: An Introduction

Information literacy is a skill useful in any discipline, any career, for any person, in any area of life. But what is it?

The Association of College and Research Libraries (ACRL) (2000) defines an information literate person as someone who can:

- Determine the extent of information needed.
- Access the needed information effectively and efficiently.
- Evaluate information and its sources critically.
- Incorporate selected information into one's knowledge base.
- Use information effectively to accomplish a specific purpose.
- Understand the economic, legal, and social issues surrounding the use of information and access and use information ethically and legally.



At Wilmington College, faculty and librarians work together to integrate development of these skills within the context of coursework. Each program measures student progress in these areas which culminate in meeting a graduation competency. "Link(ing) information literacy to ongoing coursework and real-life experiences appropriate to program and course level" has been identified as a best practice in this field by ACRL (2003). More than just technology or searching skills, information literacy describes the process whereby all people, including students, learn. Talk to a librarian if you would like to know more.

Meet the Library Staff

Featured Staff Member:
Marguerite Alves

Saturdays in the Wilmington College Library are special to Library Assistant Marguerite Alves. Marguerite has been helping Wilmington College students on Saturdays since the Spring of 1977 when she was hired at \$2.50 per hour. Back then, the Library was housed in what is now the College's Maintenance Department. Prior to being a Library, this building was a gas station. There were no computers back then and she developed a close bond with many students over the years as they worked on class projects. Part of her responsibilities included filing the cards in the Library's original card catalog for author,

title, subject and authority file. She helped to maintain the reserve collection and assisted students in their "scavenger hunts" for subject-specific information. Her fondest memory was of helping a student who was writing a paper on business law. This student worked full-time while also raising a family. Marguerite did all she could to assist him and guided him to the appropriate legal reference materials. She later found out that the information they located helped his employer save over \$30,000, for which he received a promotion. This student made a special trip back to the Library several years after graduating just to thank Marguerite for her help during his course of studies.

The computer revolution hit the Library in the late 1980's. Marguerite still remembers how she had to insert a disk into the computer disk drive just to start the slow and often unreliable public computers held in the Library. Marguerite has her B.S. in Education from the University of Delaware and taught for several years in Delaware before joining the Library. She and her husband live in Llangollen Estates. If you're in the Library on a Saturday, be sure to stop by and chat with someone who has been a vital part of the personal service here at Wilmington College.

Library Brownbag Book Club



Join us as we meet to discuss the book by Christopher Castellani, "The Saint of Lost Things."

Date: Tuesday, April 17th

Time: 12:00 noon

Location:

Library Conference Room
122

Peoples Library
320 DuPont Highway
New Castle, DE 19720
(302) 356-6879
1-800-451-5724
www.wilmcoll.edu/library

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Special Announcement:
 Due to security reasons at the New Castle site, the DVD shelf system has been moved to a secure area. However, students, faculty, and staff are still able to check out DVDs. To search for a specific DVD title, please use the online library catalog, Web-Cat. Simply select "Power Search" and limit your search to itemtype "DVD". A list of Library-owned DVDs is also available to browse both in print at the Library front desk and on the Library's website. We apologize for any inconvenience.

**Peoples Library Hours
New Castle**

Monday-Thursday
9:00am- 10:00pm

Friday
9:00am- 8:00pm

Saturday
9:00am- 5:00pm

Sunday
1:00pm- 8:00pm

**Dover Library Center
Hours**

Monday-Friday
10:00am- 6:00pm

**Wilson Graduate
Center Resource
Room Hours**

Monday-Thursday
4:30pm- 7:30pm

**Stephen J. Betze
Library Hours
Georgetown**

Monday-Thursday
8:00am- 10:00pm

Friday
8:00am- 4:30pm

Saturday
9:00am- 1:00pm

Finding Reliable Information: Britannica and Wikipedia

The Wilmington College Library subscribes to Encyclopedia Britannica for one simple reason. We want you to have access to accurate, authoritative, unbiased (as possible), timely information for your papers and research. Lately, the Wikipedia has become the destination of choice for many who seek background information on any topic under the sun. In the light of promoting information literacy, our goal is to help educate you on the potential pitfalls of accepting information at face value. Wikipedia is an online, ongoing project devoted to building "socially-constructed knowledge" and keeping the world informed about various people and topics. Contributors are not always authoritative experts and contributions are not always peer reviewed for accuracy. We don't discourage use of Wikipedia but we do encourage you to consult more than one source. Encyclopedia Britannica is considered an authoritative option as contributions are made by knowledgeable individuals whose work is reviewed for accuracy. In no case would the Library encourage use of an encyclopedia (online or print) as a primary source for your paper. These tools, if they're helpful, will lead you to primary sources in books and journals. Your instructors know that and will grade your paper accordingly. Encyclopedias are meant to help get you started on your research project and point you in the right direction. This comparison becomes an exercise to help you learn to think critically.

Encyclopedia Britannica vs. Wikipedia

Issue	Encyclopedia Britannica	Wikipedia	Advantage
Getting There	Go through Library Database website	Just type in "wikipedia.com"	Wikipedia
Finding the Information	Just type in your topic	Just type in your topic	Tie
Research Results	Information reviewed by Britannica's Editorial Staff	Information edited by any member with a login	Encyclopedia Britannica
Cost	No Charge	No Charge	Tie
Overall Efficient Use of Your Time	Getting there is not as easy, but finding the most accurate information: YES	Getting there is easy, but finding completely accurate information: NO	Encyclopedia Britannica
Final Score: Encyclopedia Britannica, 2 Wikipedia, 1 WINNER: Encyclopedia Britannica			

Introducing Ariel

There are times when you need to request an article or book from another library using **Interlibrary Loan**. Acting as your agent, the Library requests materials that you need from other libraries, usually at no charge. While books are ground-delivered taking an average of 8-10 business days to arrive, articles from newspapers, magazines, and scholarly journals are increasingly transmitted electronically from one library to another using a software application called "Ariel." This software also allows us to send the material to you via the web. Simply use the "**Web Delivery**" option when placing your request. When the material arrives, (often within 24 hours), you will receive an email with a link and pin number. Use this information to access your article. One recent user had this to say about Ariel, "I just received an article through Ariel. Hadn't done that before and wanted you to know that I think it is way cool!"