

## Frequently Asked Questions

### **What computer equipment will I need?**

The minimum requirements for online class participation are:

- regular internet access and an Internet Service Provider
- 56K modem (high-speed internet is preferred)
- Pentium III (or compatible processor) running Windows XP Professional operating system
- Microsoft Office software
- CD-ROM
- 256 MB of RAM
- Web Browser (Internet Explorer 5.5 or Netscape 6 or higher)

### **What is the biggest difference between online learning and in-class learning?**

The biggest difference is in the way information is exchanged. When you're physically present in a classroom, information is gathered through listening and observation. In an online environment, reading and writing are the most critical ways to share information.

### **How long are online classes?**

Online classes are held for 7 or 15 weeks per semester. Three semesters are offered each academic year (fall, spring and summer).

### **When and where do I complete coursework?**

You can access Wilmington University's online courses using any Internet connection—anytime, anywhere. Each week you will participate in class discussions, post assignments, and review faculty and peer feedback. You can choose the time and place that works for you!

### **Are online courses self-paced?**

No. Courses are delivered on the block or semester schedule and students are expected to participate three to five days a week in the discussion board or other identified assignments.

### **How will my instructor contact me?**

You should receive an email from your instructor before the first day of class. Other methods of contact and feedback include, but are not limited to: phone calls, discussion boards, virtual chat, email, web conferencing, and notes within assignments.

### **How do I get my textbooks?**

You can purchase textbooks online by visiting our bookstore at [bookstore.wilmu.edu](http://bookstore.wilmu.edu). Or if you are in the area, stop in to the New Castle campus or Wilson Graduate Center and visit the bookstore.

### **What if I need technical support?**

Students can access the e-support portal 24/7 by logging on to <http://esupport.wilmu.edu>. Here they can chat live with a service professional or request support. You can also call 1-877-708-2905 to speak with a technical support representative.

### **How much does it cost?**

Tuition and basic fees are the same cost as courses at the New Castle campus. Some courses require that you purchase special equipment or software.

### **How do I apply?**

Online courses follow the same admission and registration procedures as on-campus courses. Before you register for courses, you must apply for admission to Wilmington University. You can fill out an application form and register for classes online.



## Getting Started

### Apply for Admission

Students can apply for admission to Wilmington University Online by visiting [www.wilmu.edu/admission](http://www.wilmu.edu/admission). When applying for admission, it is important to check "Distance Learning" under status.

Applications are reviewed on a continuous basis—you can start anytime! While SAT and GRE scores are taken into consideration, they are not required for admission.

### Enroll in Distance Learning Orientation for Students

All students who wish to take a Distance Learning course at Wilmington University must complete the prerequisite course Distance Learning Orientation for Students. This course is free of charge and can be completed through Blackboard (Wilmington University's course management system) in approximately 60 minutes.

### Register for Classes

Upon admission to Wilmington University, students can register for classes online, in person, by mail, or by fax. To find out more visit [www.wilmu.edu/registration](http://www.wilmu.edu/registration).

### Certificate Programs

Human Resource Management  
Legal Nurse Consultant  
Training and Staff Development

### Associates Programs

General Studies

### Undergraduate Programs

Allied Health  
Business Management  
Criminal Justice  
General Studies  
Human Resource Management  
Marketing  
Nursing (RN to BSN)  
Professional Aeronautics

### Graduate Programs

Administration of Justice  
Business Administration (MBA)  
Information Systems Technologies

# Learn Anywhere... On Your Time.



[wilmu.edu/distancelearning](http://wilmu.edu/distancelearning)

1-877-967-5464 wilmu.edu

# Learn Anywhere... On Your Time.

## Earn Your Online Degree from an Accredited University

At Wilmington University we understand that choosing the right online university is critical to your future. That's why Wilmington University is committed to offering respected online degrees in a rich online learning environment.

*Wilmington University is accredited by the Commission on Higher Education of the Middle States Association.*

## Online Degrees that Fit Your Schedule

Wilmington University Online degrees are specifically designed for students whose lives and schedules aren't suited for traditional college educations. Classes are 100% online with flexible scheduling and individualized pacing. You can earn an accredited degree—whether it's in a certificate, Associate's, Bachelor's or Master's degree—without ever setting foot on campus for a scheduled class.

*Wilmington University is a member of the Servicemembers Opportunity Colleges (SOC) Consortium.*



## Why Choose Wilmington University Online?

### Flexibility

Wilmington University's online degrees are designed to work around your busy schedule. Our online degrees allow you the flexibility to log on when you want and where you want to complete your online courses. There is no mandatory time you must be online. For added flexibility, Wilmington University has partnered with colleges throughout the country to develop a simple transfer credit process.

### Affordability

No matter where you live, Wilmington University offers the same in-state tuition rate to all of our students. Need financial assistance? Our financial aid specialists can provide you counsel via telephone without having to set up a face-to-face meeting.

### Real Professors

At Wilmington University your professor is not a stranger from a distant land. When you need assistance, your professor is only an email away. Need one-on-one guidance? Set up a telephone conference.

### Small Class Sizes

The average class size is 17 students. Wilmington University Online encourages all students to participate in online discussions. Get personalized attention from your professor while getting to know your peers.

### 24/7 Access

Log onto your computer at any time—day or night—to access faculty, engage in discussions, take exams, or participate in real-world activities.

## Five Ways to Communicate

Wilmington University Online gives students numerous ways to communicate with faculty, staff and each other. Just look at the many ways you can communicate with your online instructor.



### Email

Sending an email is convenient, efficient and economical. This method may be the most convenient way to communicate with your instructor, as well as the rest of the class.



### Discussion Board

If you have an assigned forum or need interactive discussion, it is best to communicate with your instructor and peers via the course discussion board.



### Telephone or Skype®

Sometimes making a phone call is the easiest way to address a course matter. When you have a question, request or need information, you can always give your instructor a call or Skype® online.



### Virtual Chat

Instant messaging is a convenient way to quickly send and gather information, and can involve more than just two people.



### Web Conference

Several courses utilize a web conferencing tool so students can present their projects using audio and video.

