



Wilmington University

College of Social and Behavioral Sciences

Newsletter

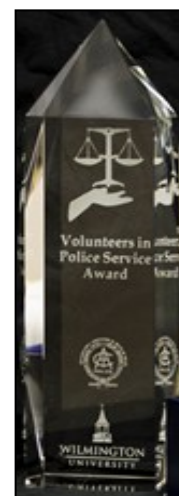
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Wilmington University sponsors The International Association of Chiefs of Police Volunteer in Police Services Award

The International Association of Chiefs of Police (IACP) Volunteer in Police Services Award is sponsored by Wilmington University to recognize volunteer programs that demonstrate innovative and effective practices for augmenting sworn or civilian staff and improving service delivery to their communities.

Members of the IACP Police Administration Committee meet annually to judge the award applications and select the winning agencies. The volunteers within the winning police agencies perform duties across the spectrum from serving on police/community task forces, assisting with school-based safety education programs, traffic control at accidents, installing infant car seats, making well-being calls to senior citizens, installing locks, and providing clerical support to the police departments. This year's recipients are: Hamilton, Ontario, Police Service and the Las Vegas, Nevada, Metropolitan Police Department.

Kirk Trate, Director of Criminal Justice Programs, presided at the awards ceremony at the IACP annual meeting in Chicago in October. Professor Trate was joined at the ceremony by Dr. Jeffery S. Magers, Chair of the IACP Police Administration Committee. Dr. Magers serves on Wilmington University's Criminal Justice Program Advisory Board.



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A Note from the Dean:

As we begin the New Year and the spring semester, I'm writing to let you know about an important program change. As of the beginning of the year, the Government and Public Policy program moved to the College of Social and Behavioral Sciences. As Dr. Jim Wilson stated in his announcement about the program change, "[It] well complements the undergraduate Legal Studies and Criminal Justice programs and the graduate programs in the Administration of Human Services, Administration of Justice and Homeland Security."

In addition to joining the College of Social and Behavioral Sciences, the program will be under new leadership. Lori Sitler, Assistant Professor, has been named Chair of the Government and Public Policy program. Lori will also coordinate the Child Advocacy Studies (CAST) Certificate which she helped implement at Wilmington University with the support and leadership of Professor Johanna Bishop. Finally, Lori will be responsible for the Political Science minor and Military Studies minor and will continue to edit the newsletter. She has been a member of the full-time faculty of the College since 2005 and her prior work experience was in leadership positions in state government and non-profit agencies. She holds graduate degrees in Law and Social Policy as well as Social Work from Bryn Mawr College. The College of Social and Behavioral Sciences looks forward to the challenges of a new program in this new year!

I'm also pleased to announce that Dr. Brenda Brown Wright has re-joined the College of Social and

Behavioral Sciences as an Associate Professor in the Community Counseling/Clinical Mental Health Counseling graduate program. Brenda began her career in Behavioral Sciences in 1989 and in early 2007 joined the School Counseling program in the College of Education. We're happy to have Brenda back on our team!

In this edition you'll read about timely training initiatives offered by our College, interesting and significant accomplishments by faculty and coveted honors earned by our students. I wish you a happy, healthy, productive 2012!

Chris Trowbridge





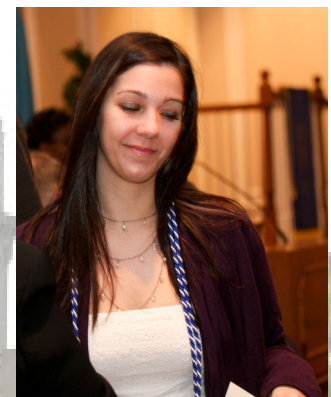
College Celebrates Scholars with Joint Honor Society Induction Ceremony

New members of the Alpha Phi Sigma National Criminal Justice Honor Society and the Pi Gamma Mu International Social Sciences Honor Society celebrated at a joint induction ceremony on Friday, November 11th. In the first event of its kind, the two honor societies joined together to induct 52 new members during the luncheon banquet.

In addition to the new student members, Alpha Phi Sigma inducted Dr. Charles Kocher, Criminal Justice Chair at Cumberland County College as an honorary member. Dr. Kocher also offered remarks at the event as one of the guest speakers. Inductees pledged to promote excellence in scholarship and performance within the criminal justice field. *Story continued on next page...*



Honorary members were also inducted into Pi Gamma Mu including Dr. Debra Berke, Director of Psychology Programs, Professor Stephanie Berridge, Chair of Behavioral Science Programs, Dalia Nichols, adjunct instructor and Greg Munson, Development Director of the Claymont Community Center. Mr. Munson was also a guest speaker at the event and his agency was the beneficiary of the food drive conducted by the Pi Gamma Mu honor society members. New Pi Gamma Mu members were joined by members of the recently formed alumni chapter in pledging to uphold the seven ideals of their honor society: Scholarship, Science, Social Science, Social Idealism, Sociability, Social Service and Sacrifice. The candle lighting ceremony at the conclusion of the inductions was a highlight of the event. The next joint honor society induction ceremony is scheduled for the spring.



New Inductees

Alpha Phi Sigma

Erica Marie Bader
Walter J. Billings
Robert Brown
Edwin Cintron
Robert M. Coupe
Dennis James Crosby Jr.
Crystal Andrea Freeman
Jeffrey R. Haynes
Isaac G. Junius
Alyse Elizabeth Kahelemauna Lindgren

Priscilla Aventeline Lord
Daniel Morgan
Justin Notarfrancesco
Magan Nicole Patras
Sarah M. Pulley
Mia W. Rahman
Michael James Riess
Timothy John Steward
Mathew Whisler
Gordon B. Yetter

Honorary Inductee

Dr. Charles Kocher



New Inductees

Pi Gamma Mu

Terry D. Hale
Dina J. Samonte
Terry A. Blount
Elaina Porter
Ashleigh B. Edelschein
Michelle A. Smith
Heidi Lynn Owens
Robert E. Roberts Jr.
Kenya Teresa Cohen
Lauren A. Crowell
Codi L. Bruhn
Kevin Francis Gallagher
Daisy M. Veith
Diana Christine Davis
Kristyna L. Loy
Sheila L. Boyer

Stephanie Berridge
Debra Berke
Dalia Nichols
Greg Munson

Kylie Dorsey
Marly Andrea Rodriguez
Madeline Ramos
Madeline P. Dobbs
Patrina R. Page
Margaret Mary Genzano
Tara LaNae Cloonan
Tara L. Gould-Willis
Suzanne Seidl Borzio
Jordan Thomas Dickerson
Donna "Bitsy" Robbins
Blanca A. Salazar
Frederick Schmidt Jr.
Andrew W. Lightfoot
Tamara S. Helm
Tyler Austin Deusa



New Pi Gamma Mu Alumni Chapter

As part of the Alumni weekend, the recently formed Pi Gamma Mu Alumni chapter was on hand to welcome returning alumni, and introduce their new chapter. Among the information the new chapter had to share was the Polar Bear plunge in February and a Networking Mixer at Kid Shelleens in March. **More information is available on their Facebook page [Click Here](#)**



Legal Studies Participates in Pro-Bono Run

On Sunday, October 23, 2011, students and alumni of the Legal Studies program braved the 40 degree weather to support the 3rd Annual Delaware Volunteer Legal Services Pro Bono 5K Run/Walk. The Legal Studies students have been supporting this event since its humble beginnings in 2008. This year, three alumni, Rhonda Gray ('07), Jamie Jenson-Smith ('09), and Noelle Kwiatkowski('08)(pictured below); and two students, Kseniya Kramer('12) and Aubrey Rosa('14) lent their services to this worthwhile event. The Pro Bono 5K was started as a way to raise additional funding for Delaware Volunteer Legal Services (DVLS), a non-profit organization that provides legal services to those who would otherwise be unable to afford legal representation. DVLS handles protection from abuse (PFA) and other family law matters for victims of domestic violence and drafts wills for the elderly or terminally ill.

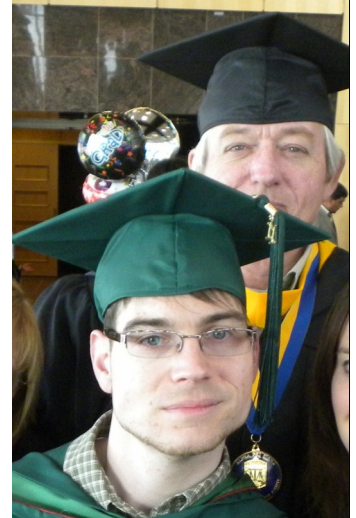
2011 was a banner year for the Pro Bono 5K with the largest turn out to date! Over 100 runners enjoyed a brisk tour around the Riverfront with the fastest runner coming in at just over 12 minutes. Legal Studies volunteers handled registration, payment, course spotting, and overall encouragement for the runners and walkers. Both young and old participated with the youngest participants enjoying the ride in strollers and on scooters.

The Legal Studies program is proud to represent Wilmington University at this event and looks forward to continuing our support for years to come.



Some Lessons Are Best Learned Outside the Classroom

In the usual order of things, it is the father who brags about his son. The tables are turned in the Rolfe household if only for this once. Doing the bragging is Michael who earned his Associates in Media, Art, Design and Technology in January, 2011 from WU and is currently pursuing his Bachelor's degree. Michael, a 2007 graduate of the Delaware Military Academy, inspired his father, John, to return to school with him. In 2008, John retired as a Sargent from the Delaware State Police after 26 years of service. He joined Michael as an undergraduate Criminal Justice student and went on to pursue his MS in the Administration of Justice in 2010. Michael was impressed with his father's determination and proud that John is now an adjunct instructor teaching courses at the New Jersey and Dover sites.



But it was John's pursuit of a volunteer opportunity that most impressed his son. John is a volunteer instructor in the GED program at the Vaughn Correctional Center. "I asked my dad why he wanted to volunteer to help inmates when for most of his professional life he was responsible for putting men into the prison," Michael questioned. John told his son that he had had some, "very good instructors at WU who had backgrounds in corrections. During class discussions, they shared valuable insights about the future of our country's correctional system." John became convinced that, "someone has to stand up and help inmates. We can't always condemn them." John has come to see the men incarcerated at Vaughn in a different light now that he spends time tutoring them in research and writing skills. Although Michael says John still has a "cop mentality" from all the years on the job, he finds that his dad seems to think differently about some things now and his views," have a different twist. Dad's broadening his horizons," commented the proud son.

Responding to Trauma: Preparing Professionals for the Challenge

Whether a trauma is man-made or the result of a natural disaster, adequately addressing the crisis is critical for mental health and law enforcement professionals. The College is meeting this challenge by preparing current and future professionals through undergraduate and continuing education.

A new certificate program in Child Advocacy Studies (CAST) for undergraduate students adds Wilmington University to an elite group of academic pioneers offering courses in child abuse recognition, investigation and intervention. Courses include hands-on simulations and real life case studies and are taught by professionals who are experts in the field. One of the first graduates of the certificate program, Camara Poindexter (2011) related, "Attending the Child Advocacy Studies courses were very beneficial to me and I learned a lot of valuable information. The courses teach you how to be aware of the signs of child maltreatment and the proper steps required to report it." Initially she took the second course, Responding & Investigation: Child Maltreatment, as an elective, and, "once it was over I knew that I had to take the other two, because the course was very intriguing. I think the pairing of two Wilmington University instructors, one a social worker and the other a Delaware police officer, was a great addition to the class because it allowed us to view both sides of the story and to understand which roles each profession played during the process." Poindexter concluded, "I recommend the CAST certificate to anyone who is interested in working with children in any capacity."

Another form of violence against children, bullying and its aftermath, was the focus of the School Violence and Active Shooter seminar held in September at the Joint Base – McGuire, Dix, Lakehurst Education and Training Center. Sponsored by the New Jersey Criminal Justice Program, the seminar hosted distinguished speakers from the Pennsylvania, New Jersey and Delaware State Police who utilized case studies to concentrate learning on effective protocols for active shooter situations. Participants, who were drawn from the law enforcement and military fields, gained an understanding of how bullying relates to these incidents and the importance of collaboration and proper investigation, documentation and reporting under New Jersey's recently amended Anti-Bullying Bill of Rights Law.



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Building critical skills for disaster response, psychological first aid and trauma recovery was the goal of the Delaware Professional Counselors Association (DPCA) 2011 Conference on Disaster Counseling. The conference, hosted at the New Castle campus just a week after the 10th anniversary of 9-11, was co-sponsored by the College of Social and Behavioral Sciences, MS Program in Community Counseling and MS Program in Clinical Mental Health Counseling. Conference presenters, Dr. Jane Webber and Dr. J. Barry Mascari are academics and Licensed Professional Counselors who are well known for their workshops on disaster mental health and trauma counseling.



Webber and Mascari addressed issues including post-traumatic stress disorder, facilitating resilience in clients and developing support networks. The pair also examined issues of counselor burnout and vicarious trauma. The keynote address was given by Kevin Huckshorn, director of the Delaware Division of Substance Abuse and Mental Health. Director Huckshorn is using her expertise in Delaware to advance efforts in trauma-based and recovery care.

Dr. James Walsh, current President of the DPCA and a faculty member in the graduate Counseling Programs, was proud of the University's involvement in, "a great learning experience on a timely and important topic." In addition to Dr. Walsh's affiliation with DPCA, Dr. Craig Williams, Director of Counseling Programs, is a Member at Large on the DPCA board. The University's alumni and adjunct faculty are also active on the DPCA board.

For information about the CAST certificate, Criminal Justice Programs or graduate Counseling Programs, visit the College webpage.

The background of the page features a faded, artistic image of a church steeple rising above a line of trees. The steeple is a tall, pointed structure with a small dome at the top. The trees are dark and leafy, framing the steeple. The overall tone is soft and professional.

CHILD PROTECTION THE FOCUS OF OCTOBER CONFERENCE

In mid-October, Assistant Professor Lori Sitler and adjunct faculty members, Mariann Kenville-Moore and Jennifer Oppel, who teach courses in the Child Advocacy Studies (CAST) certificate, attended the Protecting Delaware's Children conference in Dover. The conference brought together over 400 members from all the disciplines within Delaware's child protection system including law enforcement, judges, physicians, nurses, social workers, victim services, and volunteer advocates toward the common goal of ensuring the health, safety and wellbeing of children in the first state. The joint conference featured workshops that focused on a broad spectrum of topics from successfully prosecuting a case after a child recants, to guidelines for first responders investigating a sudden unexplained or unexpected child death or serious physical injury to the prevention efforts of the Stewards of Children program.

A unique plenary session entitled, "The Art of Perception" was offered by Amy Herman who holds both a law degree and a graduate degree in art history. As the head of education at the Frick Collection, Herman developed a program, originally for medical students, to improve their observation skills. She subsequently adapted the program for law enforcement professionals across a wide range of agencies including the New York City Police Department, the Federal Bureau of Investigation, the Department of Justice and the Secret Service. Her plenary session shared techniques on using works of art to enhance the observation and communication skills of first responders. Her program was featured in a 2009 Smithsonian magazine article [linked here](#).

Professor Sitler characterized the two-day conference as a, "valuable learning experience that offered best practices, model programs and techniques to handle the current challenges of the child protection system." The Child Death, Near Death, and Stillbirth Commission, along with the Child Protection Accountability Commission, presented the multidisciplinary conference which was sponsored through funding from the Federal Court Improvement Project under The Family Court of Delaware. Wilmington University was also an exhibitor at the event and showcased the programs of the College of Social and Behavioral Sciences including the CAST certificate.

FACULTY NEWS

35th Annual NOBLE Conference



The National Organization of Black Law Enforcement Executives (NOBLE) has been committed to improving the quality of law enforcement service in our country for more than three decades. Professor Sherry Wilson attended NOBLE's 35th Annual Training Conference and Exhibition from July 16 – 20, 2011. Held in the picturesque, bluegrass city of Lexington, Kentucky, the conference featured over 40 workshops, focusing on professional development and key issues and challenges facing the ever-changing field of law enforcement. The conference was well attended by law enforcement officials and dignitaries from around the globe, including delegates from as far away as Africa. Members of Wilmington University's Criminal Justice Advisory Board also attended, including Joseph A. McMillan (*pictured left, with Professor Wilson*), Assistant Inspector General for Investigations, United States Nuclear Regulatory Commission and past president of NOBLE and Michael D. Robinson, Assistant Inspector General for Technology and Resource Management, United States Social Security Administration and Wilmington University Adjunct Faculty member.

FBI National Academy Associates Conference

Professor Kirk Trate, a graduate of the FBI National Academy, attended the FBI National Academy Associates Conference and Re-trainer in Long Beach, California in late July. Professor Trate is pictured at the conference with Criminal Justice Program Advisory Board Members Capt. Nancy Dietz (Wilmington Police Dept.) and Dr. Jeff Magers.



Faculty Wins Women in Business Award

Dr. Patrice Gilliam-Johnson, Chair of the Organizational Dynamics program, was honored for her role as president of the Gilliam Foundation at the Delaware Today magazine's 2011 "Women in Business" award ceremony in November. The Foundation, named for its founder, Patrice's late brother, James H. Gilliam Jr., seeks to improve the quality of life for all, especially African-Americans, through charitable giving. Check out the link to the Delaware Today magazine article featuring Dr. Gilliam-Johnson's award!

Congratulations, Patrice!

[Click Here for the Full Article...](#)

ADJUNCT NEWS

Cultural Intelligence Certification

Jorge Velazquez, adjunct instructor in the Behavioral Science program, attended a Cultural Intelligence (CQ) Level 1 Certification program in late September in San Diego. The certification is based on an academically-validated Cultural Intelligence Scale. Cultural Intelligence (CQ) is defined as a person's capability to function effectively in situations characterized by cultural diversity. CQ is seen as a critical capability that enhances employee, manager, and organizational effectiveness. It also enhances interpersonal interactions in a wide range of social contexts.

Part of the training focused on the idea that cultural intelligence provides insights about individual capabilities to cope with multi-cultural situations, engage in cross-cultural interactions, and perform in culturally diverse work groups. The curriculum stressed that Cultural Intelligence is an individual capability; it is not an aspect of personality or personal interests. It is a set of capabilities that leads to specific outcomes - such as decision making, performance, and adjustment in culturally diverse settings.

As part of the training, Velazquez learned about the various applications of this CQ Scale, i.e., CQ Multi-rater assessment and the CQ Self-assessments. He is now able to independently consult with organizations to facilitate this process in work, training, or an academic setting. The certification provided Jorge with a basic understanding of the cultural intelligence model and research, and knowledge of how to interpret and debrief the CQ Multi-rater Assessment and corresponding feedback report.

For more information, feel free to contact Jorge at jorge.a.velazquez@wilmu.edu.

The Wilmington HOPE Commission

Perry Phelps, adjunct instructor in the Criminal Justice program, was recently appointed to serve on the Wilmington HOPE Commission Board of Directors. The mission of the HOPE Commission is to:

- (1) develop, promote, evaluate, and advocate for meaningful strategies and programs that focus on the revitalization of Wilmington's underserved communities, and,
- (2) motivate residents and community-based organizations to be actively engaged in the creation of safer, more vibrant, sustainable neighborhoods.

The Commission accomplishes its mission in partnership with agencies that serve the City of Wilmington.

Wilmington Graduate Named Colonel of the New Castle County Police

Scott McLaren, an adjunct instructor in the Criminal Justice Program who earned both his undergraduate and graduate degrees from the College of Social and Behavioral Sciences, was named Colonel of the New Castle County Police Department this past fall. Following a 23 year career in law enforcement, McLaren joined Wilmington University in 2009 as the Assistant Director of University Safety. He was named Chief of the Elsmere Police Department in mid-2010 and re-joined county government as the Director of Public Safety in March of this year. Scott earned his master's degree in the Administration of Justice with a concentration in Homeland Security in 2008. Congratulations to Colonel Scott McLaren.



Congratulations Doctor Turley

Matt Turley, adjunct instructor in the Behavioral Science and Psychology programs at the southern Delaware sites, has recently earned his Ed.D in Adult Education from The Pennsylvania State University.

His Dissertation, entitled, *Friends of Bill W.: The Stories of How Eight Men Found A New Pair of Glasses" Through Transformational Learning*, looks at the roles/applications of transformative learning to a population of 8 men in recovery from alcoholism. All participants were recovering alcoholics who work in human service occupations; participants also were active members of the program Alcoholics Anonymous. His study utilized narrative analysis and phenomenological research methodologies to explore the functions of experiential learning and spiritual development in adulthood.



Dr. Turley is in clinical practice as a licensed professional counselor. His current clinical practice includes school and community based treatment with children, adults, and families. Through the completion of post-graduate specialized training Dr. Turley has developed skills in traumatic stress and abuse, mood disorders, behavioral disturbances, and autism spectrum disorders.

Congratulations, Dr. Turley, from all of us in the College of Social and Behavioral Sciences.

In Memory of Lt. Joseph L. Szczerba

The College of Social and Behavioral Sciences proudly remembers and salutes one of its graduates, Joseph L. Szczerba, the New Castle County Police Lieutenant who was killed in the line of duty on September 16, 2011. Lt. Szczerba graduated in 2005 with his master's degree in the Administration of Justice. He is remembered by faculty and alumni as a diligent student who excelled in his coursework and was a pleasure to have in class. Christian Trowbridge, dean of the College and former chair of the Administration of Justice program remarked, "If ever there was a man suited to wear a police officer's badge, it was Joe. He was a leading presence and a valuable contributor in his classes and truly modeled integrity in his professional life with his law enforcement peers". Sincere condolences are offered to Joe's wife, Kathy, his family and friends and fellow law enforcement officers.



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