WILMINGTON UNIVERSITY
COLLEGE OF TECHNOLOGY
BASIC COURSE INFORMATION

COURSE TITLE: Business Process Management

COURSE NUMBER: ISM300

I. MAJOR INSTRUCTIONAL GOALS:

GOAL #1: Demonstrate comprehension of core BPM concepts and technologies and explain their relationships.

Learning Outcome: The student will be able to define the meaning of terms used to describe common techniques and concepts in business process management.

Learning Activities: Text review and discussion.

Learning Assessment: Written tests.

GOAL #2: Develop the ability to document business processes using the Business Process Modeling Notation.

Learning Outcome: The student will be able to demonstrate their ability to utilize the Business Process Modeling Notation to model business processes.

Learning Activities: Review and demonstration in class.

Learning Assessment: Complete assigned tasks to the satisfaction of the instructor.

GOAL #3: Investigate the concrete architectures used to enact business processes, including workflow management architectures, case handling architectures and service-oriented architectures.

Learning Outcome: The student will be able to demonstrate their understanding of these different architectures.

Learning Activities: Text review and discussion.

Learning Assessment: Written tests.

II. CLASS PARTICIPATION:

Students are expected to attend class and participate actively and in a positive way. Questions and relevant observations are encouraged and enrich the experience of the entire class. Computers in the classrooms are intended to be used as tools to enhance the students' learning experience. Instant messaging, gaming, emailing, and surfing the web are distractions to the student, the surrounding students, and the instructor and constitute inappropriate behavior. Students are ethically obliged to avoid these and similar practices.