

Conflict Resolution

Undergraduate Certificate

Conflict is inevitable in society, government and business, and employers are increasingly seeking individuals with skills in negotiation and conflict resolution. This certificate will prepare professionals to competently respond to conflict and to provide collaborative problem-solving services to produce sustainable, inclusive and just outcomes.

Course Requirements (9 credits)

Prerequisites may be required. Visit the program page for details.

- PSY 477 / ORG 477** Introduction to Conflict Management
- PSY 478 / ORG 478** Mediation Skills
- PSY 479 / ORG 479** Dimensions of Organizational Conflict
- OR*
- CRJ 343** Restorative Justice

Electives (6 credits)

Choose two (2) from the list below or visit the program page for more options:

- CRJ 474** Victims of Crime
- HRM 300** Labor Relations and Collective Bargaining
- ORG 311** Organizational Behavior, Change and Development
- PSY 309** Interpersonal Communication Skills
- PSY 315** Group Dynamics
- SOC 304** Ethnic Groups and Minorities

Get started today at wilmu.edu/Certificates.



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